

## Integrated Care Sub-Group

### Chairs:

Dr Jagan John, Clinical Lead, NHS Barking and Dagenham Clinical Commissioning Group  
Jane Gateley, Director of Strategic Delivery, BHR Clinical Commissioning Groups

<p><b>Items to be escalated to the Health &amp; Wellbeing Board</b></p> <p>None</p>
<p><b>Meeting Attendance</b></p> <p>28 October 2013: 53% (8 of 15)</p> <p>Note: Severe adverse weather conditions resulted in lower than average attendance at this meeting</p>
<p><b>Performance</b></p> <p>Please note that no performance targets have been agreed as yet.</p>
<p><b>Action(s) since last report to the Health and Wellbeing Board</b></p> <ul style="list-style-type: none"> <li>▪ Integrated Case Management leads continue to develop an Integrated Case Management scorecard detailing monthly Integrated Case Management performance against targets which the Integrated Care Group will review at each meeting. The ICM scorecard should be finalised in November.</li> <li>▪ The group received its monthly update on the Community Services development. NELFT continue to operate weekly project meetings to work up the operational detail of the proposals in partnership with health and social care colleagues. The Community Treatment Team service will be extending its hours from 8am – 8pm to 8am – 10pm from November 2013. The Intensive Rehabilitation Service which delivers rehabilitation services in patient's homes is planned to go live from November 2013.</li> <li>▪ The group receives a monthly update on the development of the Joint Assessment and Discharge Service (JAD) at BHRUT; the group was notified this week that the London Borough of Redbridge has pulled out of the service at this stage. This is an unexpected development, however Barking and Dagenham and Havering Adult social care, along with BHRUT and NELFT stakeholders have reiterated their commitment to the JAD service which is still anticipated to go live in April 2014.</li> <li>▪ The end of life update paper for the Health and Wellbeing Board will now be going to the meeting in February. The Integrated Care Group will discuss and develop this paper at their next meeting in November.</li> <li>▪ The group were updated on the success of a bid for £535,000 funding of end of life training across Barking &amp; Dagenham, Havering and Redbridge. Gold Standards Framework training will be delivered by Saint Francis Hospice to care homes and domiciliary care providers. Within B&amp;D a localised training plan will be developed and delivered to general practice.</li> <li>▪ An analysis of the audit of frequent attendees was presented to the group highlighting that the 260 patients reviewed accounted for 5% of total A&amp;E attendances during the</li> </ul>

period covered. This report was supported by a Nursing Home patient review and recommendations based on the findings will be taken forward to close gaps in service/improve care for these patients.

- Dr Sue Levi from B&D Public Health presented an 'Older People Report' which analysed and profiled 'need' and forecast population demographic change to 2018.
- The BHR Urgent Care Board recently signed off 6 priority work programmes, one of these being a 18-24 month programme focussed on frail elders being led by UCLP and the Innovation Unit, and overseen by the CCG Strategic Delivery team. The aim of this work is to provide the foundation for targeted interventions, in the short term to prepare for winter, and in the longer term to ensure a coordinated approach for better supporting frail and older populations across BHR. The project has undertaken an audit in A&E at Queens Hospital, interviewing 293 frail elders in order to understand their journey to hospital and to identify interventions which might have provided an alternative to hospital attendance; a copy of the outcome report was circulated to the group. In addition the team have mapped patient demand and current services, and interviewed key stakeholders from health, social care and the voluntary sector. A Strategic steering group will be in place to oversee progress of the above and progress will be reported back via the Integrated Care group.

#### **Action and Priorities for the coming period**

- The group will continue to monitor Integrated Case Management performance, reporting progress to the Health and Wellbeing Board and escalating issues as required.
- An End of Life paper outlining current provision in Barking and Dagenham and identifying gaps in service is being sent to the Health and Wellbeing Board from the Integrated Care Sub Group, to frame End of Life discussion.
- The Integrated Care subgroup will receive a regular update on the delivery of the end of life training programme for general practice, care home and domiciliary care providers.
- The integrated care subgroup will continue to discuss Community Services developments and update the Health and Wellbeing Board on progress.
- The Integrated Transformation Fund is now a standing item on the agenda of the Integrated Care group; the group will discuss ITF developments and update the Health and Wellbeing Board on progress going forward.
- The integrated care subgroup will continue to discuss Frail Elder developments and update the Health and Wellbeing Board on progress.

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